



Sheila Allen, MPH

Chief Administrative Officer

Sheila Allen joined HealthNet in 2002 and has more than 16 years of experience in health care management. Her primary areas of oversight for HealthNet are quality management, performance improvement, risk management, privacy and health information management, data analytics, Patient Centered Medical Home (PCMH), and human resources.

Under Sheila's leadership, in October 2012, HealthNet became the first health care organization in Indiana, and among only 30 others in the nation, to earn the Primary Care Medical Home designation from the Joint Commission. In addition to the PCMH designation, HealthNet has voluntarily maintained Ambulatory and Laboratory Joint Commission accreditation since 1980. Sheila also led the rigorous application process for the HIMSS Davies Award. HealthNet was honored to receive this award in 2015 recognizing the outstanding achievement in utilizing health information technology to substantially improve patient outcomes while achieving significant return on investment.

Sheila became HealthNet's first Chief Administrative Officer in 2017, and with that new responsibility took on leading HealthNet's Human Resources (HR) team. She has grown the HR team from one employee to five over a two-year period to provide the best possible service to HealthNet's 600 employees. Under Sheila's leadership, the Human Resources team has successfully implemented new Human Resource Information Systems (HRIS) twice for the organization, exited a Professional Employer Organization (PEO) relationship, and implemented a new benefit administration system.

Sheila holds a Bachelor of Science degree in Applied Health Science and a Master's Degree in Public Health, both from Indiana University. She prides herself on "thinking outside the box" when it comes to improving quality and efficiency and reducing risk in healthcare. In 2011, Sheila received the All-Star Employee of the Year award from the Indiana Primary Health Care Association for demonstrating such innovation. She serves on the Advisory Board for the Indiana University Bloomington School of Public Health.