



Cambiar a Español

## LOGIN TO YOUR ACCOUNT

We will send verification code to confirm access to this number. Standard text messaging rates apply.

[Using Mobile Phone](#)

OR

Enter the details below

User Name

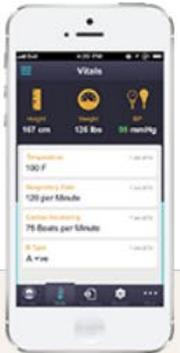
Password

[Trouble logging in](#)

[Login](#)

# Welcome to HealthNet's Patient Portal!

HealthNet's Patient Portal will allow you to communicate with your physician's office by providing convenient 24/7 access from the comfort and privacy of your own home or office.



### healow

Access your health records through the healow mobile app

DOWNLOAD THE FREE HEALOW APP



Find us using our unique practice code on the healow app

AIHGAA

## Book an appointment with your doctor

Powered by

Sort By: First Name



**Alison Peaper**  
Care Center At The Tower  
1633 N Capitol Ave, Suite 500,  
Indianapolis, IN 46202

[Book an appointment](#)



**Alison Peaper**  
Peoples Health Center  
2340 E 10th St, Indianapolis, IN  
46201

[Book an appointment](#)

# Joining a Televisit via the Patient Portal using a web browser



# Southwest Health Center

1522 W Morris St Indianapolis, IN 462211629, 317-957-2500



## Hello Girl,

You have a healow TeleVisit scheduled with Christen Prible.



Your healow TeleVisit Details



**03/28/2020**



**12:15 PM**

---

You may be required to submit a questionnaire and provide your vitals prior to this appointment.

[Join this Telemed Appointment directly](#)



In order to join your healow TeleVisit, you will require a webcam, and speakers or headphones.

Once the Televisit appointment is scheduled, the patient will receive an email notification to remind him/her to sign in to the Patient Portal for the Televisit.

A second reminder email is sent 10 minutes before video visit.

Cambiar a Español

your doctor

Powered by  healow

Sort By: First Name

## LOGIN TO YOUR ACCOUNT

We will send verification code to confirm access to this number.  
Standard text messaging rates apply.

Using Mobile Phone 

OR

Enter the details below

 emilyjean

[Trouble logging in](#)

Login

1

Log into Patient Portal  
Be web-enabled



Hi Girl,

The patient portal should not be used in emergencies. If you are having a medical emergency, please call your Health Center. Do not use the portal for this purpose. Messages sent during the weekend and weekday hours resume. Bill Pay now available on the Patient Portal! Download the Healow App on your iPhone or Android.

- Dashboard
- My Account
- Messages
- Medical Records
- Appointments
- Trackers
- Education



The Appointment area of the patient portal dashboard will display upcoming appointments.

Click "Join TeleVisit". to start video visit.

**APPOINTMENTS** View All

**Karl Pryor**  
Barrington Health Center  
3401 E Raymond St., Indianapolis, IN 462...

03/27/2020 4:15 PM EDT

[Join TeleVisit](#)

[View TeleVisit FAQ](#)

**5** unread

**Happy Birthd...**  
<https://ucstest.e...>

**Carlos**  
Test...

**Labs** 03/11/2019  
Your results from the following tests which are ch...

**View All**

**ICATION**

every 6 hrs

ACT

Hour four times a day

**Metformin HCl** 500 MG/5ML Once a day

[Request Refill](#)

Enter and submit vitals\*  
to proceed to  
system check.  
\*This step is  
optional.

The screenshot shows a web browser window with the following elements:

- Browser tabs: eCW (Guevara, Carlos, EMR Team), My HealthNet - External Links, Patient Portal | HealthNet | Heal..., healow TeleVisit.
- Address bar: mycw31.eclinicalweb.com/portal3221/jsp/jspnew/telemed/teleIndex.jsp?encryptedDataToTele=KYmRUPloN4BTNI56fXg/WVm%2BRQ509GYud6Sgooveovm%2BA9tB6VAZHDTbeYF%
- Page header: Dashboard, healow TeleVisit | Richard Reifenberg | 25 Mar 2020
- Navigation bar: Vitals, Compatibility Check, Join the TeleVisit Appointment
- Vitals input fields:
  - Height:  ft  inches
  - Weight:  pounds
  - Blood Pressure:  /
  - Temperature:  F
  - Respiratory Rate:  breaths per minute
  - Pulse Rate:  breaths per minute
- Submit button: Submit Vitals



- Your computer will perform a System Compatibility check on the: browser, speaker, camera, microphone, video connection and bandwidth to ensure a good video and audio experience during Televisit. Click “Proceed” after check is completed.

The screenshot shows the 'TeleVisit System Compatibility Check' interface. The top navigation bar includes 'Dashboard', 'healow TeleVisit | Richard Reifenberg | 25 Mar 2020', and buttons for 'Vitals', 'Compatibility Check', and 'Join the TeleVisit Appointment'. The main content area is titled 'TeleVisit System Compatibility Check' and is divided into two sections: 'Computer' and 'Connection'. The 'Computer' section includes checks for 'Browser' (Windows 10.0), 'Speaker' (with a 'Play' button), and 'Camera' (with a video preview and a dropdown menu for 'Integrated Camera (S9962113)'). The 'Connection' section includes checks for 'Video Connection' and 'Bandwidth' (with the note 'Your internet connection is suitable for TeleVisit.'). A vertical red box highlights a column of six green checkmarks on the right side of the interface, indicating that all compatibility checks have passed. At the bottom, there are two buttons: '<< Review Vitals' and 'Proceed'.

If asked,  
allow access  
to Camera  
and  
Microphone

The screenshot shows a web browser window with a permission dialog box from 'portaltest.healow.com' asking for microphone and camera access. The 'Allow' button is highlighted with a red arrow. The background page is titled 'TeleVisit System Compatibility Check' and displays a table of system requirements.

Category	Item	Status
Computer	Browser Chrome 64 bit(version 61) Windows 7	✓
	Speaker Ensure your speakers are working by clicking "Play" below <a href="#">Play</a>	✓
	Camera [Dropdown menu]	✓
	Microphone [Dropdown menu]	✓
Connection	Video Connection	⚙️
	Bandwidth	🕒

# Telemedicine Consent

After the system check, review and “Accept” the Telemedicine Consent and click “Proceed”.

## TeleVisit Consent Form

Telemedicine allows my provider to diagnose, consult, treat, and educate using interactive audio, video, or data communication about my treatment. I understand: I have a right to privacy with telemedicine under the same laws that protect the privacy of my medical information for in-person visits. Any information I share during my visit, is usually private. There are some exceptions, like having to report child, elder, and dependent adult abuse. If my provider thinks I am a danger to myself or others, they have the right to break privacy to prevent the threat of danger. While I may benefit from telemedicine, there is no guarantee that all treatment will be effective. There are risks unique to telemedicine. Some of these risks include the chance that communication by my provider could be disrupted, interrupted, or distorted by technical failures. Communication could be accessed by persons who are not permitted to have my medical information. Telemedicine treatment is different from in-person treatment and my provider may decide I would be better served by an in-person visit. I can stop my consent to telemedicine at any time by giving written notice. All of my questions have been answered. I have read, understand, and agree to participate in telemedicine.

Accept (Clicking "Accept" indicates an electronic signature has been obtained explaining requirements, understanding and acceptance of medical services being rendered electronically.)

Decline

Proceed

Last, click “Start TeleVisit” and join virtual waiting room. When the provider joins, you will be able to see and speak with your provider.

Note: Patients may join the virtual waiting room up to 30 minutes before scheduled start time. Providers are able to start video visit before scheduled start time.

