Joining Video Visits via the Healow App
Open the Healow App from your Smart Phone
Upcoming appointments will be highlighted in red. Touching the appointments wheel will bring you to appointment dashboard.
To start a scheduled televisit appointment, click on the Camera icon and then touch “Start Televisit”. Enter and submit vitals*. *This step is optional.
Telemedicine Consent

Review and “Accept” the Telemedicine Consent and click “Proceed”. Last, click “Start TeleVisit” to join Virtual Waiting Room.
When the provider joins, you will be able to see and speak with your provider on the Healow app.

Note: Patients may join the virtual waiting room up to 30 minutes before scheduled start time. Providers are able to start video visit before scheduled start time.