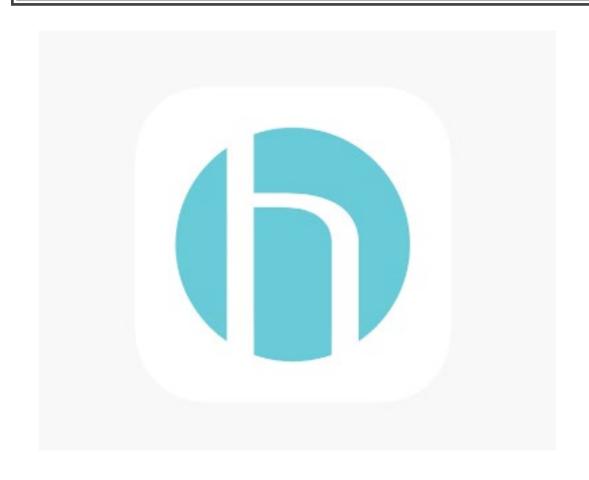
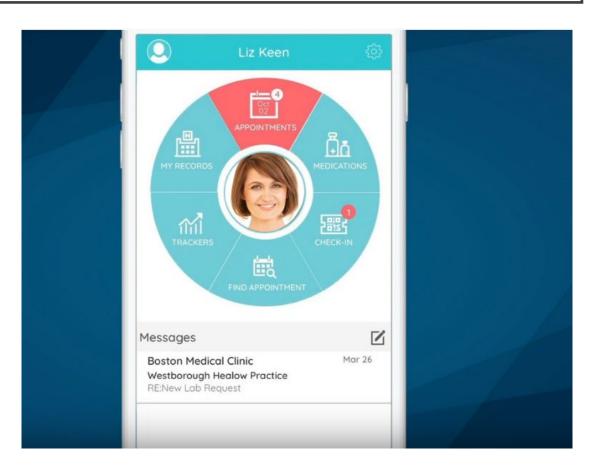


Joining Video Visits via the Healow App

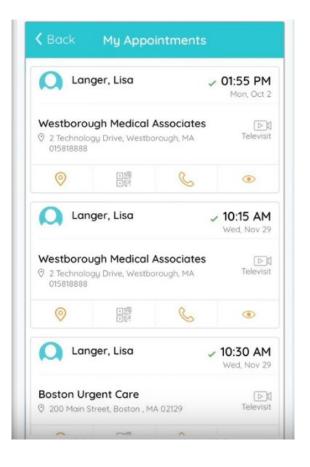
Open the Healow App from your Smart Phone

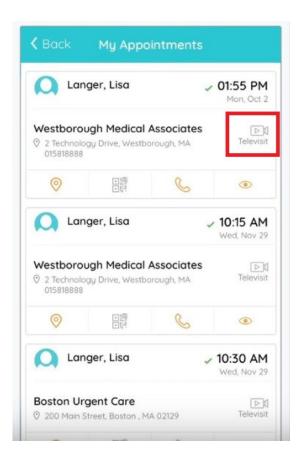


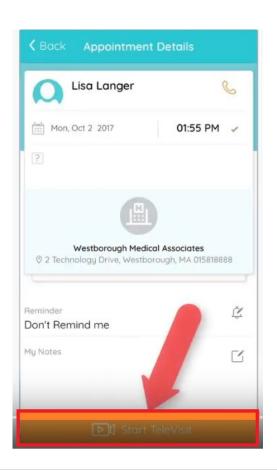


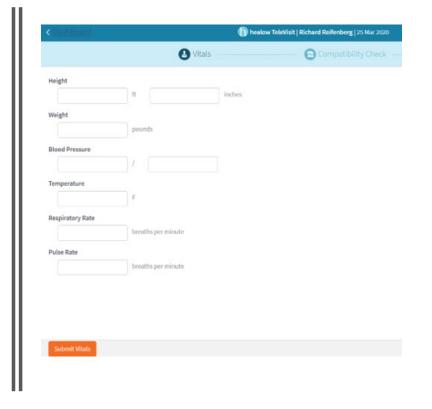
Upcoming appointments will be highlighted in red. Touching the appointments wheel will bring you to appointment dashboard.







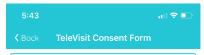




To start a scheduled televisit appointment, click on the Camera icon and then touch "Start Televisit". Enter and submit vitals*. *This step is optional.

Telemedicine Consent

Review and "Accept" the Telemedicine Consent and click "Proceed". Last, click "Start TeleVisit" to join Virtual Waiting Room.

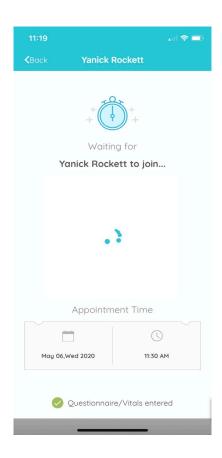


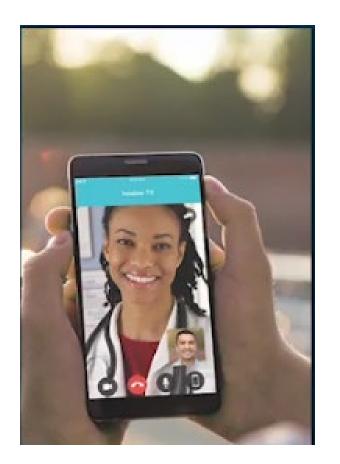
Telemedicine allows my provider to diagnose, consult, treat, and educate using interactive audio, video, or data communication about my treatment. I understand: I have a right to privacy with telemedicine under the same laws that protect the privacy of my medical information for in-person visits. Any information I share during my visit, is usually private. There are some exceptions, like having to report child, elder, and dependent adult abuse. If my provider thinks I am a danger to myself or others, they have the right to break privacy to prevent the threat of danger. While I may benefit from telemedicine, there is no guarantee that all treatment will be effective. There are risks unique to telemedicine. Some of these risks include the chance that communication by my provider could be disrupted, interrupted, or distorted by technical failures. Communication could be accessed by persons who are not permitted to have my medical information. Telemedicine treatment is different from in-person treatment and my provider may decide I would be better served by an in-person visit. I can stop my consent to telemedicine at any time by giving written notice. All of my questions have been

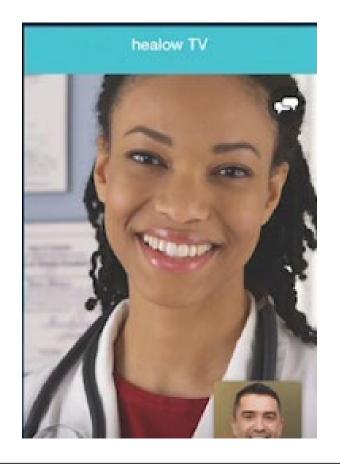
Accept (Clicking 'Accept' indicates an electronic signature
has been obtained explaining requirements, understanding and acceptance of medical services being rendered electronically.











When the provider joins, you will be able to see and speak with your provider on the Healow app.

Note: Patients may join the virtual waiting room up to 30 minutes before scheduled start time. Providers are able to start video visit before scheduled start time.