

FAQ FOR PATIENTS WITH MDWISE

I have MDWise. Does this mean I am losing my insurance?

No. If you still qualify for Medicaid, you will keep your insurance. Only your plan will change.

Can I choose my health plan?

During open enrollment, you can choose your health plan, also called a managed care entity or MCE. You can do this by contacting your Medicaid Program Provider (Hoosier Healthwise or Healthy Indiana Plan). You can choose from 3 plans (MCEs): Anthem, CareSource, or MHS. HealthNet has a helpful resource called, *How Do I Change my Healthcare Plan?* to help you. You must make this change by December 15th.

What happens if I don't choose a new health plan by December 15?

If you do not choose a new health plan, you will be automatically assigned one. You may or may not be assigned to a HealthNet provider. If you are assigned to a provider who doesn't work at HealthNet, you can contact your health plan and request to see a HealthNet provider.

How can I keep my current HealthNet provider?

When you choose your health plan, you can also choose HealthNet and your provider. HealthNet has a list of *HealthNet Providers by Location* to help you select a provider.

If you have already selected a plan, and have been assigned a non-HealthNet provider, you can change your provider by contacting your health plan. HealthNet has 2 helpful resources: *HealthNet Providers by Location* and *How Do I Change my Healthcare Plan?* to help you.

It is after December 15th, and I have been assigned a provider that is not a HealthNet provider. Can I change my provider?

Yes. If you have been reassigned to a plan and provider that is outside HealthNet, you can choose a HealthNet provider by contacting your health plan (MCE). HealthNet has 2 helpful resources, *HealthNet Providers by Location* and *How Do I Change my Healthcare Plan?* to help you.

My listed provider is a HealthNet provider, but not the provider I usually see. Can I still see my old HealthNet provider?

Yes. As long as you have a HealthNet provider as a part of your health plan, you can see any HealthNet provider.

I use or want to use the HealthNet Pharmacy. Do I need to pick a specific health plan?

Some plans may not cover all medications. You can talk to a HealthNet pharmacist if you have questions about your medication. HealthNet has a helpful resource, *Health Plans at HealthNet*, that can help you make the best plan selection for your healthcare needs.



To learn more about plan specifics and eligibility, visit the FSSA website at in.gov/medicaid/members.

FAQ FOR PATIENTS WITH ANTHEM, CARESOURCE AND MHS

I have heard about changes in Medicaid, but do not have MDWise. Will I lose my insurance?

No. Changes in Medicaid are only specific to those with the MDWise health plan. People with MDWise will not lose their insurance but will experience a health plan change.

Can I change my health plan?

During open enrollment, you can change your health plan, often referred to as a managed care entity or MCE. You can do this by contacting your Medicaid Program Provider (Hoosier Healthwise or Healthy Indiana Plan). You can choose from 3 plans (MCEs): Anthem, CareSource or MHS. HealthNet has a helpful resource, *How Do I Change my Healthcare Plan?* to help you. You must make this change by December 15th.

Do I have to change or select a new plan?

No. Open enrollment is an opportunity for you to change plans if you want to.

What happens if I don't choose a new health plan?

You do not need to change or select a new plan. If you do not choose a new health plan, you will continue with your current plan and assigned provider.

My health plan has not changed. Should I still check my provider?

We encourage all patients to verify their information and preferred provider listed with their health plan (MCE) every year.

My listed provider is a HealthNet provider, but not the provider I usually see. Can I still receive care at HealthNet?

Yes. As long as you have a HealthNet provider as part of your health plan, you can see any HealthNet provider.

My assigned healthcare provider is not one at HealthNet. Can I change this?

Yes. If you have been assigned a non-HealthNet provider, you can change your provider by contacting your health plan. HealthNet has 2 helpful resources: *HealthNet Providers by Location* and *How Do I Change my Healthcare Plan?* to help you. You can do this anytime.

I use or want to use the HealthNet Pharmacy. Do I need to pick a specific health plan?

Some plans may not cover all medications. You can talk to a HealthNet pharmacist if you have questions about your medication. HealthNet has a helpful resource, *Health Plans at HealthNet*, that can help you make the best plan selection for your healthcare needs.



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